

- **Michelle Aregood** is Director of Quality Assurance for [Southcentral Foundation](#) (SCF). She joined SCF in 2007. Her background in health care spans more than 20 years, including 15 in quality assurance. She studied nursing at the University of Montana, and is also a certified phlebotomist. She maintains a CPHQ. Michelle is responsible for developing, implementing, and monitoring quality assurance policies and procedures, and controls corporate-wide. Her team ensures the execution of activities that maintain performance standards and guarantee the organization's quality management program complies with local, state, and federal regulations related to accreditation, risk management, safety and security, employee health, infection control, and legal requests. She also oversees all facets of insurance coverage for the organization.