

|                   | Feb.<br>09 | May<br>09 | Dec.<br>09 | Feb.<br>10 | Jul.<br>10 | Sept.<br>10 |
|-------------------|------------|-----------|------------|------------|------------|-------------|
| DK/NA             | 20         | 3         | 3          | 4          | 1          | 4           |
| Only Fair or Poor | 17         | 23        | 44         | 52         | 56         | 52          |
| Excellent or Good | 63         | 74        | 53         | 44         | 43         | 44          |
|                   |            |           |            |            |            |             |

